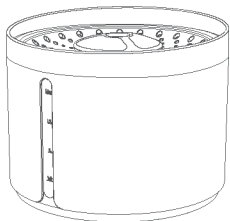




D09

Dogness Automatic Water Fountain User Manual



BEFORE USING THIS PRODUCT, PLEASE READ THIS MANUAL.

Thank you for purchasing DOGNESS smart products. For your safety and concern, please read this product manual carefully prior to use. Failure to follow and operate this product in accordance within the manual and issues that result in any personal injury, property or other losses, DOGNESS has no liability except as expressly provided by law.

ABOUT THE PROUDUCT MANUAL

The authorization, trademark, and font size of the manual belong to DOGNESS and other related parties. If the content of the manual is inconsistent with the actual product (including APP), the actual product (APP) shall prevail. DOGNESS reserves the right (including electronic version) to interpret and modify the manual within the scope permitted by law. If you have any objection to any content or terms of the manual, please submit a written objection to DOGNESS: within 7 days after purchasing the product. Otherwise you agree, understand and accept the entire contents within this user manual.

NOTE: In an effort to provide the best user experience for you and your pet, our products are continually updated and improved. Therefore this user manual may have slight differences from the actual product.

SPECIFICATIONS

Product Name: Dogness Automatic Water Fountain

Model: D09

Size: L 7.09" x W 7.09" x H 5.51"

Weight: About 1.94 lbs.

Capacity: 2.2 Liters

Material: ABS

Power: 5V = 1A

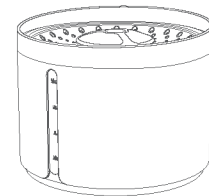
Includes: Fountain, 5'ft. USB Power Cord, USB Power Adapter and Filter.

FEATURES

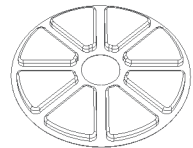
- **FOUNTAIN STYLE:** Upward flow enriches and oxygenates the water.
- **WATER LEVEL SENSOR:** Built-in light illuminates the water level window, changes colors when low. Pump automatically shuts off when the water is empty.
- **FILTRATION SYSTEM:** Carbon activated filter clean, purifies and removes debris and odors for better tasting, healthy water for your pet.
- **ULTRA-QUIET:** Muffled to minimize water droplet noise, pump is whisper quiet.
- **SAFE:** Upgraded non-inductive electrical design, safe against electric shock.
- **CAPACITY:** Fountains holds up to 2.2 liters of water.

PRODUCT CONTENTS

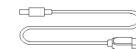
Please confirm the following items are contained in the box prior to usage.



Fountain X1



Filter X1



USB Power Cord X1



USB Power Adapter X1

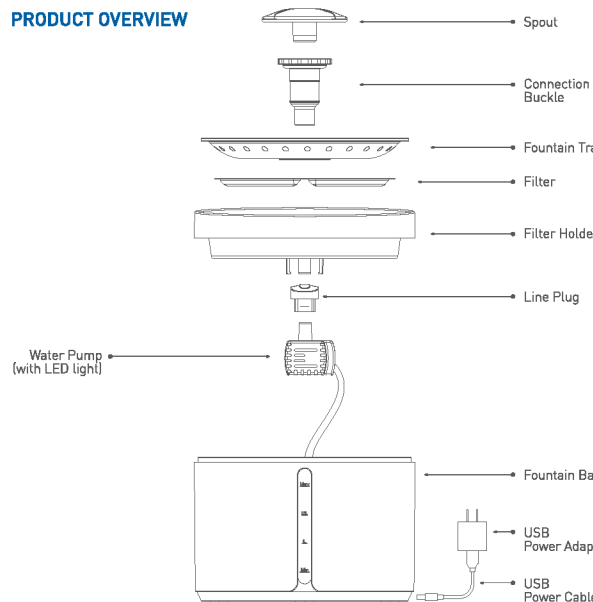


User Manual X1



Warranty Card X1

PRODUCT OVERVIEW



Entrusting Party: Dogness Group LLC

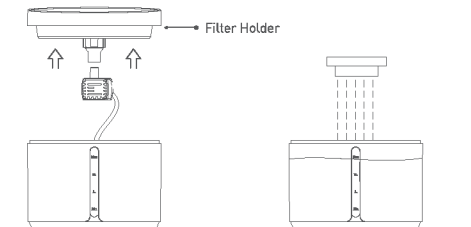
Address of Entrusting Party: 4116 W Spring Creek Pkwy, Plano, TX 75024

Manufacturer: Jiasheng Enterprise Co., Ltd.

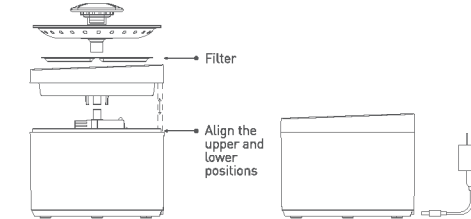
Address of Manufacturer: No. 3 W Yuehua Rd, Tongsha New Industry Park, Dongguan, Guangdong, China 523127

Website: www.dogness.com

FOUNTAIN ASSEMBLY

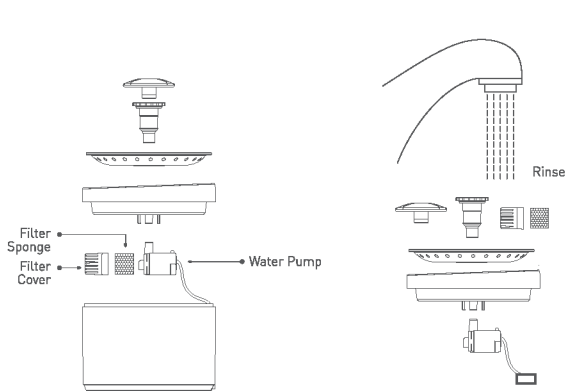


1. Remove the Fountain Tray by pulling upwards.
2. Fill the fountain with ordinary tap water up to the maximum water level line.

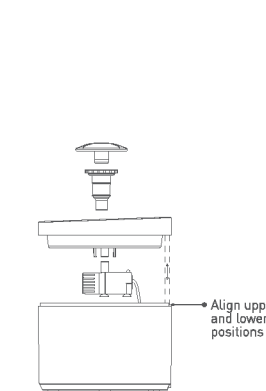


3. Place the filter into the filter holder, and align the line plug of the fountain tray with the position of the main unit, and close tightly.
4. After connecting the power, the water will begin to dispense.

MAINTENANCE AND CLEANING



1. Turn off the power, unplug the power supply, open the fountain, and disassemble the water pump.
2. Rinse out the pump parts with running water, and clean the inside of the bucket and the tray.



3. Reassemble after cleaning.

RECOMMENDATION FOR CLEANING CYCLE

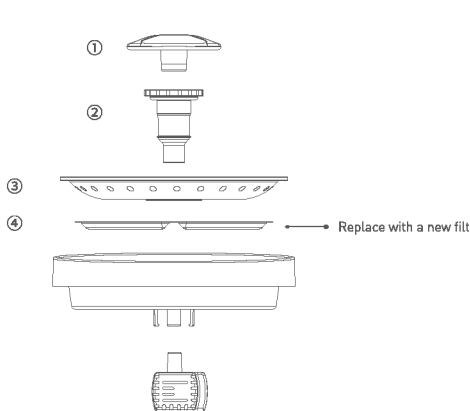
1. Clean the fountain 1-2 times per week, including the filter elements, pump, tank, filter holder and tubing.

FILTER ELEMENT REPLACEMENT INSTRUCTIONS

1. For the best filtration result, recommend to replace the filter elements every 30-45 days to ensure the water quality.

2. The new filter element needs to be rinsed and soaked in clean water for 3-5 minutes, the activated carbon particles should be rinsed clean, and the filter elements should be fully soaked.

REPLACE THE FILTER



1. As pictured, take out the water outlet, connecting button, fountain tray, and the old filter, and replace with a new filter.
2. Reassemble and power on.

Tips: Replacement filters can be ordered at Dogness official website www.dogness.com.

WATER PUMP LED LIGHT STATUS DESCRIPTIONS

	During normal operation	The water level is low or empty
Water Pump Led Light	The blue light is solid	The light is a solid Red

IMPORTANT NOTES

- The water volume of the fountain should not be lower than the water sensor on the water pump. If the water level is too low, it will automatically shut off. Please pay close attention and monitor the water level to prevent shortages. When adding water, the amount of water should not exceed the MAX level line.
 - When the LED light of the water pump is a solid blue, the fountain is working normally; when the LED light is a solid red, the fountain is low or out of water, replenish soon. The pump will start again when it is refilled.
 - Do not force the pump to run when empty.
- Note: Damage caused by dry burning of the pump is not covered under the warranty.
- When unplugging the power adapter, do not pull the power cord directly.
 - Prevent pets from chewing or damaging the power cord or adapter.
 - This product is suitable for indoor use.
 - Disconnect from power before and during cleaning.
 - Use only the original power core and adapter and water pump.
 - If you have any other questions, please log in to www.dogness.com for inquiries.

FAQ

1. Why is the fountain making more noise?
- Answer:** ①The water level may be too low, please add water.
- ②The water pump may be clogged with debris or hair, disassemble and clean the water pump.
- ③The water pump may be dead, it is recommended to replace the water pump.
2. The USB power adapter is hot, is it normal?
- Answer:** It is normal for the USB Power adapter to produce some heat.
3. Is the pump safe and reliable for long-term operation?
- Answer:** The water pump is powered by a safe voltage of 5V, which is safe for people and pets.
4. What materials are used for the fountain, filter and water pump, and how long can they last?
- Answer:** The fountain, filter box and water pump are all made of ABS material, which is in line with the safety regulations of China, the United States, Germany, Japan and other countries.
5. Why is the height of the fountain unstable?
- Answer:** It may be that the water level is too low, please add water.