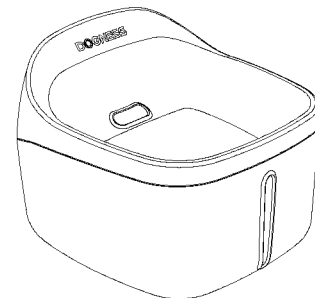




Dogness Smart Fountain User Manual



BEFORE USING THIS PRODUCT, PLEASE READ THIS MANUAL.

Thank you for purchasing DOGNESS smart products. For your safety and concern, please read this product manual carefully prior to use. Failure to follow and operate this product in accordance within the manual and issues that result in any personal injury, property or other losses, DOGNESS has no liability except as expressly provided by law.

ABOUT THE PRODUCT MANUAL

The authorization, trademark, and font size of the manual belong to DOGNESS and other related parties. If the content of the manual is inconsistent with the actual product (including APP), the actual product (APP) shall prevail. DOGNESS reserves the right (including electronic version) to interpret and modify the manual within the scope permitted by law. If you have any objection to any content or terms of the manual, please submit a written objection to DOGNESS: within 7 days after purchasing the product. Otherwise you agree, understand and accept the entire contents within this user manual.

SPECIFICATIONS

Product Name: Dogness Smart Fountain

Model: D01

Size: L 7.8" x W 9.13" x H 6.81"

Weight: 1.98 lbs.

Material: ABS

Capacity: 2 Liters

Filtration: Carbon filter / Nano filter / Cotton filter

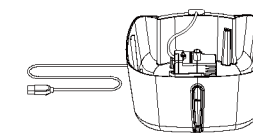
Power: DC 5V 130mA

FEATURES:

- Non-inductive electric design, safe for all
- Triple water filtration system removes impurities and odor
- Ultra-quiet 5V water pump, quiet and not disturbing
- Smart dry-run protection, auto shut-off when water level is low
- Lighted viewing window makes the water level easy to spot
- Uninterrupted and consistent operation, more durable performance
- Low energy consumption, less than 1KW per month

PRODUCT LIST

Before using , please confirm that the product accessories are complete



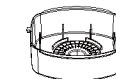
Water bowl X1



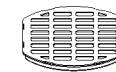
Top cover X1



Power adapter X1

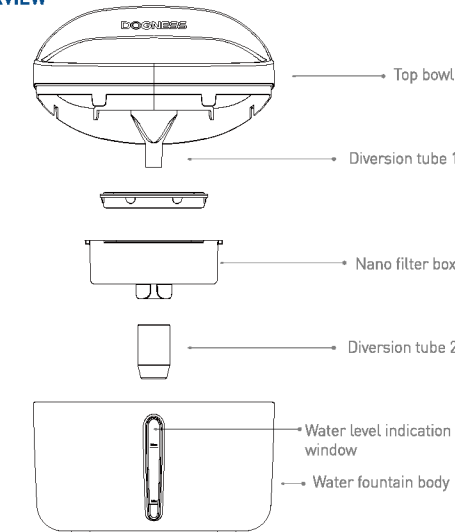


Nano filter box X1



Carbon filter box X1

PRODUCT OVERVIEW



Entrusting Party: Dogness Group LLC

Address of Entrusting Party: 4116 W Spring Creek Pkwy, Plano, TX 75024

Manufacturer: Jiasheng Enterprise Co., Ltd.

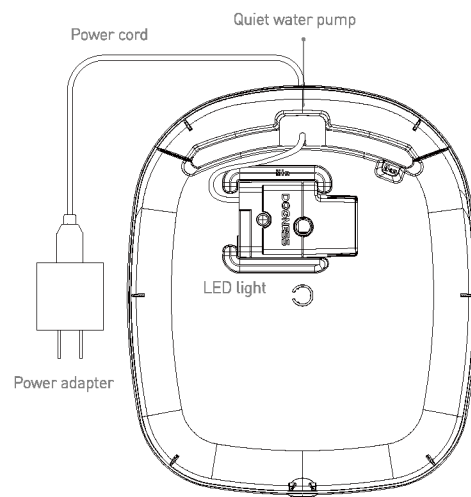
Address of Manufacturer: No. 3 W Yuehua Rd, Tongsha New Industry Park,

Dongguan, Guangdong, China 523127

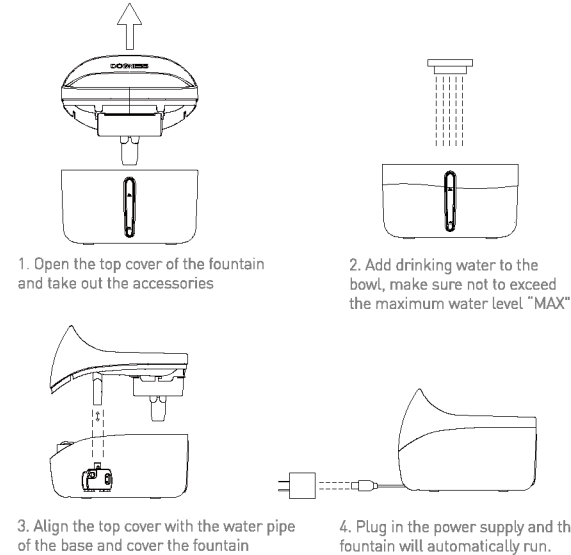
Website: www.dogness.com

Customer Service Hotline (U.S.): 1-833-DOGNESS (364-6377)

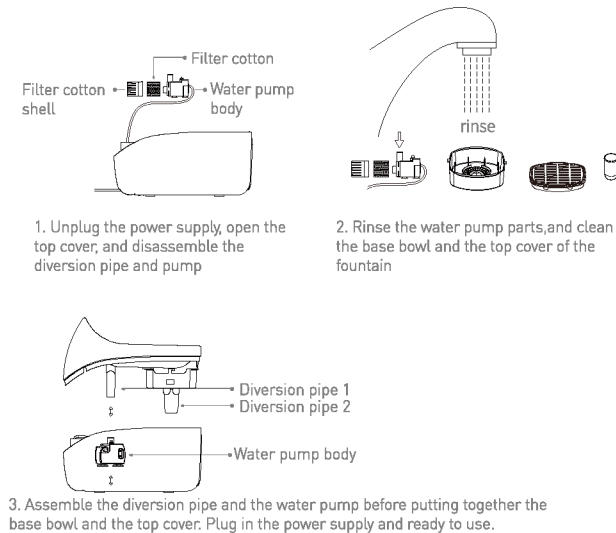
PRODUCT OVERVIEW



PRODUCT INSTRUCTIONS



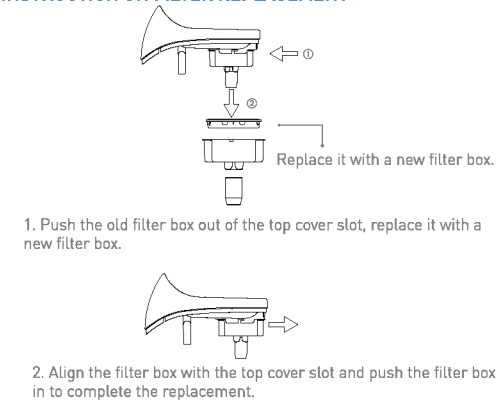
MAINTENANCE AND CLEANING



RECOMMENDATIONS ON CLEANING

Top cover: Clean once or twice a week
Carbon filter box: Clean 1-2 times a week, replace every 1-2 months
Nano filter box: Clean 1-2 times a week
Diversion pipe: Clean 1-2 times a week
Base bowl: Clean 1-2 times a week

INSTRUCTION ON FILTER REPLACEMENT



PRECAUTIONS

1. Do not pull the power cord directly when plug in/out the adapter.
 2. Promptly add water or stop using the mini fountain once the water line is lower than the water pump's height.
 3. Do not run the water pump without water.
- Attention: The damage caused by the dry-run water pump are not covered under warranty.
4. Do not put the power adapter in the place that pets can easily reach.
 5. For indoor use only. Pull out the power cord and adapter before cleaning the product.
 6. Please use the power adapter and pump that come with the product only.
 7. This device contains electronic parts, and is not water proof. It is highly recommended to keep device away from water.
 8. If the product shows malfunctions, odor, smoke, abnormal heat, please stop using this product, and contact customer service 1-833-Dogness (364-6377).
- If you have any other question, please visit following website for more information.
Website: www.dogness.com

FAQ

1. Why are the noises from the water pump louder than the previous version of the fountain?
Answer: 1): Probably the water line is too low, please add water.
2): Probably because hair is stuck in the pump paddle, please disassemble the pump and clean accordingly.
3): Operate the water pump without adding water.
2. How long should the smart fountain be cleaned?
Answer: It's suggested to clean once a week. No need to add cleansers, just use wipes and clean water directly.
3. Is it normal that the power adapter is heating and feel burn at hand after the smart fountain running on?
Answer: It's normal to have slight heating.
4. Is it safe to put the water pump running in the water for a long time? Does this operation consume the power?
Answer: The water pump adapter 12V safety voltage, which absolutely safe to human and pets.
5. What materials was the fountain main body, filter unit and pump making of? How long can it be used?
Answer: The water fountain, filter box, and water pump all use imported ABS materials, which meet the safety standards of China, the United States, Germany, Japan and other countries. It is suggested to change the filter unit 1-2 months.