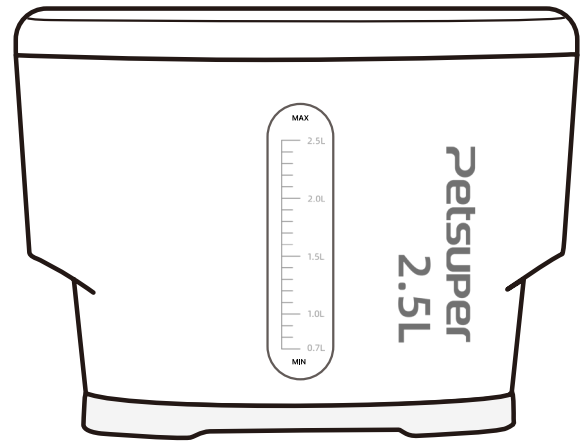


Petsuper

Smart Drinking Fountain

User Manual



PW03

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Warning

- Thank you for purchasing the petsuper smart water dispenser. The petsuper allows technology to change the way pets are raised, making pet raising easier and happier.
- The power adapter of this product must use a socket that meets the national standard and be grounded reliably. Do not cut off or remove the power adapter under any circumstances.
- Please read this product manual carefully before use. Once installed or used, it means that the following safety instructions have been carefully read and accepted.

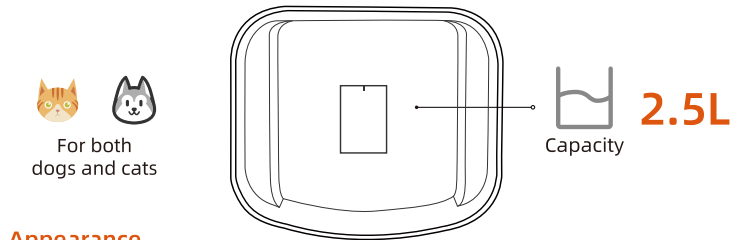
Troubleshooting Guide

- * Failure to comply with the following terms may result in the product not being used normally, or other accidental losses.
- Please install and use the equipment strictly according to the instructions.
- It is not recommended to use this device for pets within three months.
- Please use it in an indoor environment.
- If children are using this device, please ensure that it is used with an adult.
- The device is in low voltage mode, but pets biting the wire will still cause leakage, please use it correctly.
- Please use the original power adapter and original host base, otherwise it will damage the equipment or cause safety hazards.
- Keep it horizontal, do not overturn the device, otherwise it will cause the device to not work properly or spill water.
- The bottom of the main unit and the base of the main unit of this product are prohibited from being immersed in water.
- In addition to maintenance personnel, other people are not allowed to repair this product, so as to avoid various accidental injuries.

Key Features

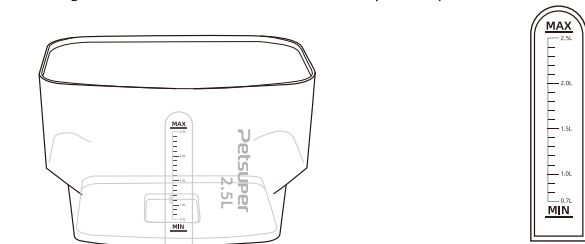
Large capacity

- In order to make the water dispenser has more storage space, we are equipped with a 2.5L large-capacity water storage bin, large-capacity water storage bin is conducive to Multi-pet family drinking water feeding.



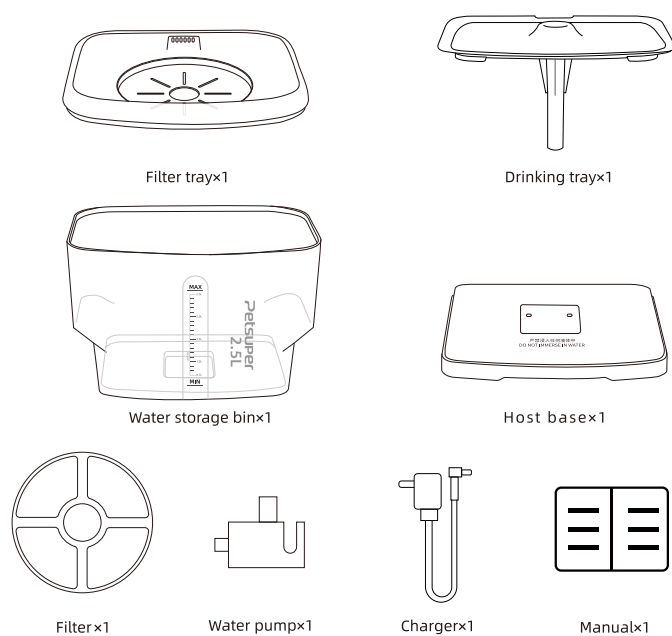
Appearance

- Product selection teal, water storage bin shell is teal transparent ABS material, frosted material translucent machine Body, the body has MAX and MIN scale lines, which allows users to intuitively observe the change in water volume at any time, in order to replace the drinking water, so that Allow users to keep their pets more at ease.

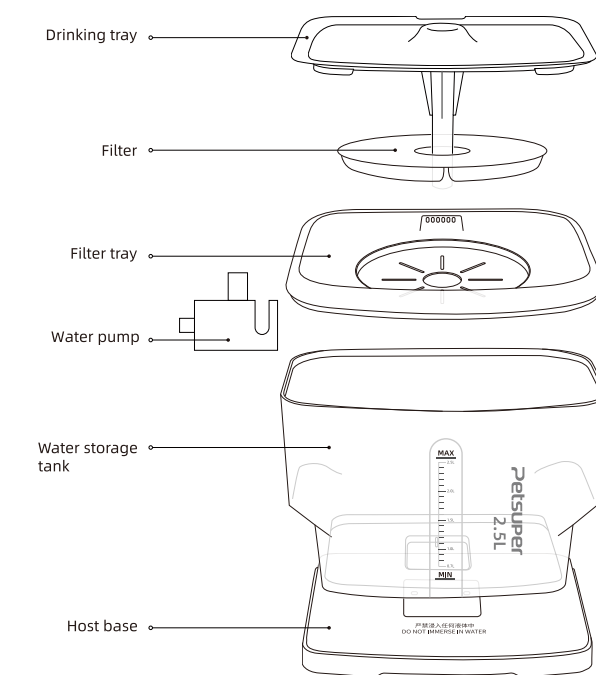


Listing Of Accessories

*Please confirm before installation and use. (This product is not equipped with battery and screwdriver, you need to buy it by yourself)

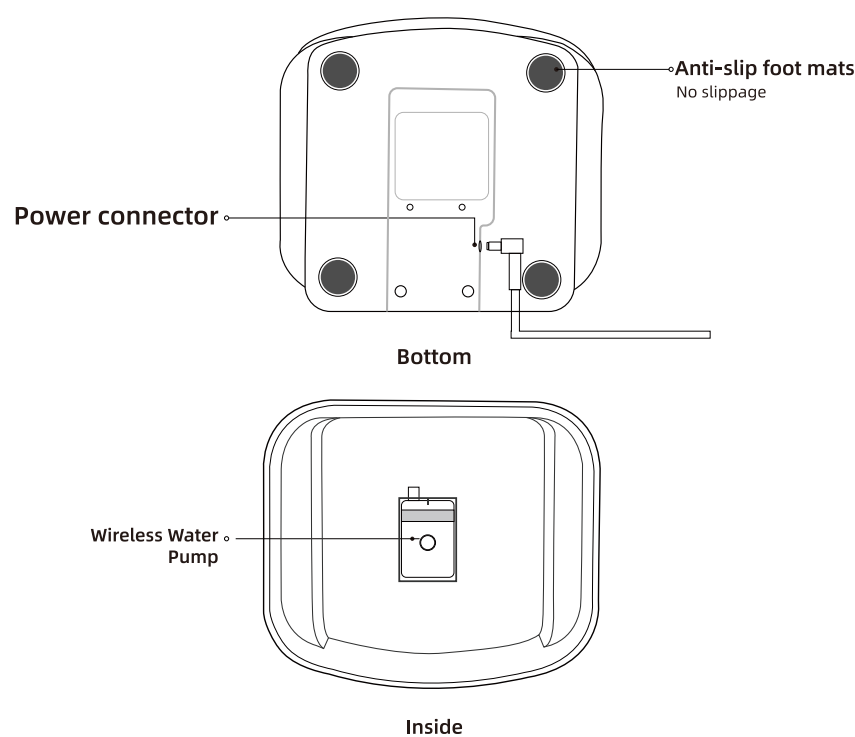


Product Overview

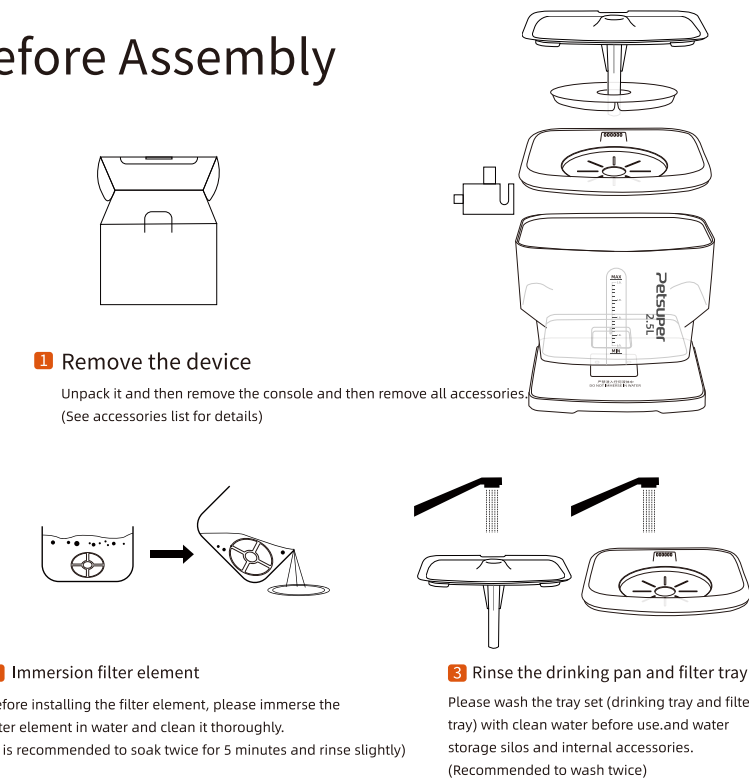


*Note: In order to provide better products, we will regularly carry out product improvement. When the product picture is slightly different from the actual product, please refer to the actual product.

Product Overview



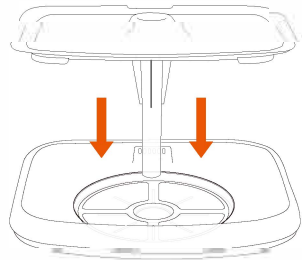
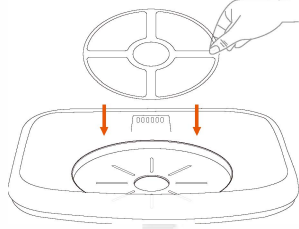
Before Assembly



*The water soaked in the filter element is colorless or yellow, so please do not drink.

Product Installation

4 Install the filter element tray assembly



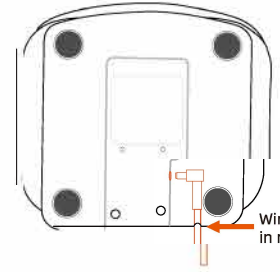
1. Put the cartridge into the groove of the cartridge tray



5 Water Pump Mounting

- Place the pump detection projection forward into the reservoir recess and align the pump point A with the assembled tray conduit point B
- Will complete the assembly of water storage bin docking host base

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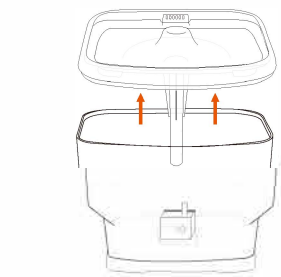


6 Cover the top cover and power on

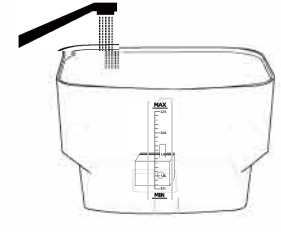
Power adapter jack plugs into the power connector on the bottom of the base of the main unit (do not turn on the power)

Product Usage

I.How to add water (Remember to power off when adding water)

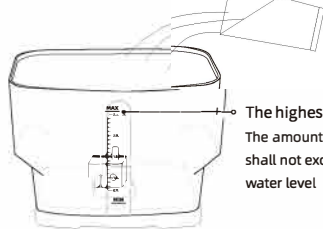


Remove the pallet assembly from the storage bin.
(As shown)



Method 2

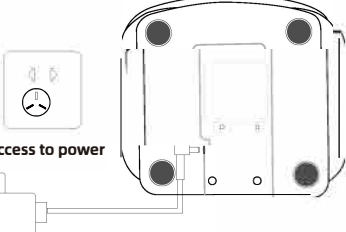
Lift the entire water storage bin and add drinking water directly to the MAX line



The highest watermark
The amount of water added shall not exceed the maximum water level

Method 1

Do not move the water dispenser, directly add drinking water to the MAX line



Access to power

Power on automatically after plugging the power adapter into the power supply

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Conservation And Cleaning

I.Cleaning and maintenance of water storage tanks

- Please do not place in a place where the sun shines directly, so as not to accelerate the yellowing and aging of the machine.
- Please disconnect the power supply after the whole machine cleaning work, please ensure that the host base is dry.
- Please clean the storage tank in a large volume container such as a sink to prevent water from spilling.
- Please do not use gasoline, kerosene, polishing powder, bleach and other chemical reagents to clean the equipment.
- Water storage silos, drinking water trays and filter trays should be rinsed with hot water within 50 degrees Celsius if necessary. (Do not soak in hot water)
- Daily maintenance can be wiped with a soft cloth rinsed with warm water to wipe the surface stains of the cleaning equipment or power cord. (Please remove the power supply first)
- It is recommended to completely replace the drinking water once in 3-4 days, please empty the water dispenser when replacing, remove the water storage silo and the water dispenser water pump and filter On the hair and other sticky substances.
- When the machine is not used for a long time, please clean it, dry it, and then put the parts into the box in the original packaging order and place it in a dry place for safe storage.

II.Replacement of the filter element

- The water dispenser cartridge needs to be replaced regularly, under normal working conditions, it takes a week to clean the cartridge, and a month to replace the cartridge.
- Please soak the new filter well before replacing the filter (it is recommended to soak twice for five minutes each) and rinse slightly.
- For the health of the pet, please change the filter according to the use of the filter element.

III.Cleaning of water pumps

- The water pump needs to be cleaned weekly to prevent dirt from blocking the waterway, resulting in abnormal phenomena such as poor water quality and poor water discharge-

If you have any problems with the product, please contact customer service.

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FAQ

I.About power base failures:

- Host base water: please find the power supply first, hold the level to the ventilation place for 12 hours (please note not to reverse the base, so as not to avoid the motherboard water), after installing the water dispenser, if the equipment still cannot work, please contact customer service to deal with.

II. About filter elements:

- A little black powder floating in the water is not: the filter element uses non-toxic and harmless coconut shell activated carbon will drift out with the water flow, which is a normal situation, please rest assured to use.
- The use of the pump makes a clicking sound: due to the circulation of water flow, the coconut shell activated carbon in the floating water may be adsorbed by the pump, please check and clean it in time.

III.About the effluent fault

- The water outlet becomes smaller: (1) Check whether the water outlet of the filter tray is aligned with the outlet of the bottom pump. (2) The water level may be too low due to the small amount of water in the storage bin, please Add water as appropriate. (3) Please check whether the filter element, silicone hose or wireless water pump is blocked, you can take it apart and clean it and try again, or contact customer service.
- Water overflow after a period of use: After the filter element is used for too long, the dirty residue on the surface will affect the water leakage effect of the filter element, please replace the filter element in time. Or troubleshoot.If the water pipe and pump are dirty and blocked, you can clean it and try again.

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Specifications

Name	Smart Drinking Fountain
Model	PW03
Size	210*180*153mm
Pets	Cats and Dogs
Weight	0.79kg
Rated voltage	DC5V 1A
Power Rating	5W

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Warranty:

We offer a one-year warranty for your product, covering manufacturing defects and faults under normal usage conditions. If you encounter any issues within the warranty period, please contact us via email at (Service@petsuper.com.cn) , providing your order number and a description of the problem. We will promptly verify your warranty eligibility and offer free repair or replacement services.

Thank you for choosing our product; we are committed to providing you with excellent after-sales service.

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Warnings and safety information

All information regarding the use of the product can be found in the user manual. Before using it, read its contents and follow the instructions contained therein.

Also read the following information before use:

Warnings for use

Risk of damage to the product:

- Use the fountain only for its intended purpose as described in the operating instructions.
- Regularly check the condition of the unit, including the supply lines, pumps and housing. In the event of visible damage, discontinue use and contact the service department.
- Do not use the appliance if it is exposed to water in unsuitable locations (e.g. electrical connections) unless it is labelled as fully waterproof. **Danger to animals:**
- Make sure the fountain is suitable for the size and needs of your pet, including whether it offers an adequate water tank capacity.
- Clean the unit regularly and change the filters as recommended by the manufacturer to ensure your pet has access to fresh, clean water.
- Avoid positioning the unit in an area that is difficult to access or in unsuitable conditions that may cause difficulty for the animal to use. **Danger to children:**
- Fountains, especially those with electrical components, are not toys. Keep them out of the reach of children.
- Do not allow children to operate the unit without adult supervision, especially when filling with water or changing filters.

Risks associated with electronic components:

- Regularly check the condition of the power cables and pumps. In the event of damage, discontinue use of the appliance.
- Do not immerse electrical parts in water unless the manufacturer has expressly stated that they are waterproof.
- For battery-powered appliances, use only the recommended batteries and replace them in accordance with the operating instructions. **Information on correct use**

Recommendations for use:

- Before using for the first time, read the instruction manual and make sure that all components of the unit, such as pumps, filters and connectors, are correctly installed.
- Check the water level in the fountain regularly to ensure proper operation and comfort for your pet.
- If the unit is equipped with a water level sensor, make sure it is working properly. In the absence of such a system, avoid emptying the tank completely.
- Place the unit in a place that is easily accessible to the animal, on a stable and level surface.

Maintenance and storage:

- Clean the unit regularly according to the manufacturer's instructions, using mild detergents and soft materials. Do not use harsh chemicals or tools that may damage the unit.
- Change the filters at regular intervals according to the manufacturer's recommendations to ensure effective operation of the unit.
- Store the unit in a dry and clean place, away from moisture, when not in use for long periods of time.

Battery safety:

- Only use batteries recommended by the manufacturer in battery-operated devices.
- Dispose of used batteries according to local environmental regulations.
- If the device will not be used for a long period of time, remove the batteries to prevent leakage.

Additional precautions

Adaptation to your pet:

- Observe your pet's reaction to the new device - if you notice signs of distress, gradually accustom your pet to the fountain or drinker.
- Make sure the device operates in a way that does not cause stress to the animal, e.g. does not generate excessive noise.

Damage and service:

- Any repairs to electronic equipment should only be carried out by authorised service centres.
- Do not modify the device yourself, as this may affect its safety and functionality.

Declaration of conformity

The products have been designed in accordance with the safety requirements of Regulation (EU) 2023/988. They comply with the relevant technical standards, including safety in use, electromagnetic compatibility and durability of materials.